



## About the EHR Integrated™ Program:



### *My facility uses Audit Management. What does “EHR Integrated™” status mean to me?*

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EHR Integrated™ is a program that allows for the structured, timely, secure and efficient exchange of RAC appeal information between a hospital’s RAC management solution and EHR. **Customers using both Executive Health Resources (EHR) services and CareMedic’s Audit Management** can assign RAC medical necessity denials to EHR for appeal. EHR has validated that an exclusive group of solutions integrate with EHR technology and reporting. Working with an EHR Integrated™ solution, such as CareMedic’s Audit Management, enables EHR and the hospital to exchange RAC appeals data and status updates seamlessly.

*The EHR Integrated™ certification process is currently underway. CareMedic and EHR are currently in testing and development. Final certification will be awarded once the review/testing process is complete, by early 2010.*

### *What are the advantages of Audit Management’s EHR Integrated™ status?*

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- Avoids time-intensive, costly data entry
- Reduces a hospital’s administrative processing efforts
- Enables EHR and the hospital to exchange timely RAC appeals data and status updates seamlessly
- Maximizes the workflow and efficiency for the hospital’s RAC team
- Optimizes data integrity and completeness throughout the RAC appeals status and data tracking process
- Allows for immediate action by EHR appeals team
- Provides more timely access to the status and result of each appeal

In addition, mutual EHR/CareMedic customers using Audit Management don’t need to create a login and password for EHR.

### *What does it mean to be certified at the Platinum level?*

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**Platinum certification is the EHR Integrated™ program’s highest level of integration.**

Platinum certification means full electronic integration of data and image transfers between EHR and Audit Management. Audit Management will send to EHR certain data about the denied case such as admission and discharge dates, stated reason for denial, etc. and image files of the Electronic Medical Record and other documents, such as the RAC medical record request letter, denial letter, etc., required for EHR to do the appeal. Audit Management will also incorporate images and data received from EHR such as appeal letters created and sent by EHR on behalf of the hospital. When working with a platinum level EHR Integrated™ solution such as CareMedic’s Audit Management, the RAC team at the hospital will have information pertinent to the appeal process in the system with minimal administrative effort.

**For more information about Audit Management and the EHR Integrated™ program, please contact [products@caremedic.com](mailto:products@caremedic.com), or speak with your CareMedic sales representative.**